

NEEDLE EXCHANGES

For **clean needles** and injecting equipment, **safe disposal boxes** and harm reduction advice.

- ◆ Boots, 52-56 High Street, BS23 1JF
- ◆ Addaction, 35 Boulevard, BS23 1PE
- ◆ Boots, 16 St Andrew's Parade BS23 3SS
- ◆ Lloyds, 37 Whitecross Rd BS23 1EN
- ◆ Milton Pharmacy, 260 Milton Rd BS22 8EN
- ◆ Lloyds, 3 North Worle District Centre BS22 6BT

ADDACTION

Advice & help for anyone affected by substance/alcohol misuse.
Mon & Tue: 8:00am - 5:00pm, Wed: 8:00am - 8:00pm
Thu: 8:00am - 5:00pm, Fri: 8:00am - 8:00pm
35 Boulevard, W-s-M, BS23 1PE **Tel: 01934 427940**

NORTH SOMERSET COUNCIL HOMELESS PREVENTION TEAM

Drop-in sessions at Town Hall weekdays 9.30am - 3.30pm
Tel: 01934 426330
Out of Hours Emergencies 01454 615165

ALLIANCE SUPPORT SERVICE

Need a housing support worker to help with accommodation, debts and benefits issues? Looking for work/education/training opportunities? Going into hospital, have care needs or are a carer for someone else?

Drop-ins at:

Weston Jobcentre - Mondays 9.30am - 12.30pm
Clevedon Jobcentre - Mondays 1.00pm - 5.00pm
Somewhere To Go - Wednesdays 11.00am - 1.00pm
Town Hall - Fridays 10.00am - 12.00pm

Tel: 03000 120 120 for referral or go to
<https://www.alliancehomesgroup.org.uk/>
This is a free service for all ages funded by NSC

COMPUTERS AVAILABLE FOR USE AT:

Town Hall Library: 8.30am - 5.45pm Weekdays
Jobcentre Plus: 9.00am - 5.00pm Mon, Tue, Thurs, Fri
10.00am—5.00pm Weds

WESTON FOODBANK

For an emergency food parcel, you will need a voucher from a support agency that knows you and your situation, such as Citizens Advice, North Somerset Welfare Team, Addaction, health and housing agencies, schools etc.
Open Mon, Wed, Fri 11.00am to 2.30pm
(please arrive by 2.15pm and bring strong bags if possible).
North Street, W-s-M, BS23 1QF
Tel: 01934 708906

Places for Food

WINTER WARMTH 2019/20 (ends 31 March*)

The following organisations provide free or low cost meals

| | | |
|-------------------|------------------------------|-----------------------|
| Mondays | Somewhere to Go | 10.30am-2.00pm |
| | Corpus Christi Church | 7.30pm-9.00pm |
| Tuesdays | Emmanuel Church | 12.00pm-2.00pm |
| Wednesdays | Somewhere to Go | 10.30am-2.00pm |
| | Victoria Church | 7.00pm-9.00pm |
| Thursdays | Victoria Church | 11.30am-2.00pm |
| Fridays | Somewhere to Go | 10.30am-2.00pm |
| Sundays | Emmanuel Church | 7.30pm-9.00pm |

Please arrive early to be sure of a place as food supplies may be limited

Any enquiries, please call: 07530925218

***New list begins after 31st March 2020—check www.KeySteps.org.uk for updates.**

COMFORT AT CHRISTMAS 2019

St Paul's Church, Walliscote Road
Drop-in 1.00pm - 8.30pm Tuesday 24th December,
8.30am - 8.30pm on 25th / 26th / 27th & 28th.



Meals, tea, coffee and snacks provided.

Full Christmas Dinner on 25th.

**Any enquiries, please call
07766448889**



SAMARITANS

Feeling lonely or in despair? **Call 116 123**
Or text 07725 90 90 90

MISSING PEOPLE

Send a message home on **116 000**

WESTON NIGHT ASSESSMENT CENTRE

St John's Hall, Boulevard, W-s-M, BS23 1NA

A referral-based shelter offering safety, warmth and security, whilst linking in with onward-support. Extended stays for local connection. Referrals made by Outreach Workers on the streets or through signposting by other organisations.



REFERRALS ONLY

via **Streetlink** -

call **0300 500 0914**

or visit www.streetlink.org.uk

COMMUNITY OUTREACH NURSES

Drop-ins for homeless and vulnerable adults within Weston.
Somewhere to Go: 10.30am - 2.00pm Mon, Wed & Fri
Victoria Church: 12.30pm - 2.00pm Thurs
Addaction: 3.00pm - 4.30pm Mon & alternate Tue
10.00am - 11.30am Wed
3.00pm - 4.30pm Thurs & Fri

We help people register with GPs, dentists, provide general health advice, complete health checks, wound dressings & sign-post onto other agencies - such as Mental Health.

Tel: Becky 07825753240 and Kelly 07554438751

SALVATION ARMY

Help with clothing, and travel (in a crisis). Call in for **Emergency Food** (limited supply) on Thursdays between 5.30pm and 6.30pm at Carlton Street, WsM, BS23 1UA
Tel: 01934 425134

MULTICULTURAL FRIENDSHIP ASSOCIATION

A social friendship group that can help with signposting and which provides general support for people of all cultures living in Weston-super-Mare and surrounding area.

Tuesdays 1.30pm - 4.30pm

St John's Hall, Boulevard, W-s-M, BS23 1NA

Tel: 07587335963

CITIZENS ADVICE NORTH SOMERSET

Open Door Sessions for advice in all areas.
Mondays, Wednesdays & Fridays 10.00am-1.00pm.
Doors open 9.00am. Temporarily moved to:
Unit 3, Sovereign Centre, High Street, W-s-M, BS23 1HL
Advice line 9.00am-5.00pm: 03444 111 444

WESTON ROYAL BRITISH LEGION

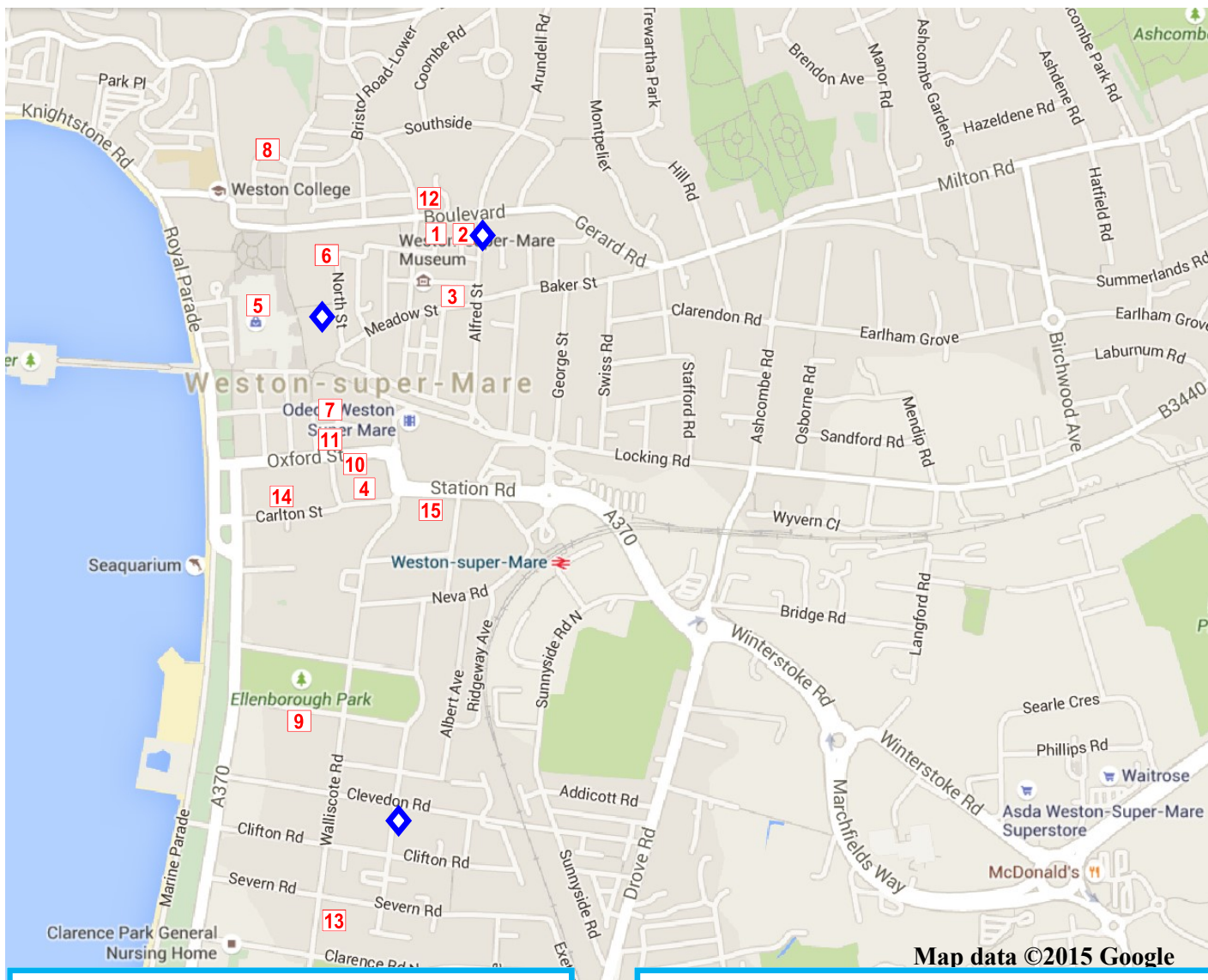
Help for service and ex-service persons and their families.
Drop-in Thurs 10.00am - 2.00pm, 77 Meadow Street, W-s-M
Local: 01934 707020 National Helpline: 0808 802 8080

CHRISTIANS AGAINST POVERTY

FREE debt-help in Weston-super-Mare
If you are feeling weighed down by debt, then we can help.
0800 328 0006

JOBCENTRE PLUS

Regent House, High St, W-s-M, BS23 1JH. **0845 604 3719**
Apply for benefits as soon as possible, you may then be able to apply for further emergency assistance through the Jobcentre or North Somerset Council. If you are in hardship you can also apply for a Short-Term Advance to cover the time while your application is being processed.



1. **St John's Hall**, 4-6 Boulevard, BS23 1NA
Night Assessment Centre, KeySteps Somewhere To Go (Nurses, YMCA, Alliance, CAB)
Multicultural Friendship Association
2. **Addaction**, 35 Boulevard, BS23 1PE
3. **British Legion**, 77 Meadow Street, BS23 1QL
4. **Town Hall**, Walliscote Grove, BS23 1UJ
5. **Citizens Advice N. Som**, Unit 3, Sovereign Centre, High Street, BS23 1JH (Temporary)
6. **Foodbank**, North St, BS23 1QF
7. **Job Centre Plus**, Regent Hs. High St, BS23 1JH

8. **New Life Church**, Grove Road, BS23 2AA
 9. **Corpus Christi**, 14 Ellenborough Pk Sth, BS23 1XW
 10. **Emmanuel Church**, Union St, BS23 1TN
 11. **Friends Meeting House**, High Street BS23 1JF
 12. **Boulevard URC**, Waterloo Street, BS23 1LF
 13. **St Paul's Church**, Walliscote Rd, BS23 1EF
 14. **Salvation Army**, Carlton St, BS23 1UA
 15. **Victoria Methodist Church**, Station Road, BS23 1XU
- ◆ **Needle Exchanges: Boots**, 52-56 High St, BS23 1JF
Addaction, 35 Boulevard, BS23 1PE **Lloyds**, 37 Whitecross Rd BS23 1EN

KeySteps

St John's Hall, Boulevard, W-s-M
 Helpful advice and signposting service for people affected by homelessness, by phone **01934 617617** (office hours), or at Drop-ins – Mondays & Wednesdays, 10.00am - 2.00pm.
 May also be able to help with a deposit bond.

October 2019 v2



in-Crisis info-Sheet

WINTER

help with homelessness and related issues in **Weston-super-Mare**

27th Oct 2019 - 1st Apr 2020

Regularly updated PDF version available at www.KeySteps.org.uk/in-crisis-leaflet/



Created by KeySteps with support from Churches Together Weston and District & Church Urban Fund



YMCA

OUTREACH - Help, advice and support for people who are rough sleeping or at risk of becoming a rough sleeper. Drop ins at our Weston office – 138 High Street: Mon-Fri 9am-4pm & Somewhere to Go: Mon, Wed & Fri 11am-12pm. Early morning Outreach Welfare Walks throughout the week: Town Centre, Beach Front, Grove Park.

NIGHTSTOP can provide temporary, emergency (same day) accommodation for homeless, single persons aged 16-25 in the home of approved volunteer host. Tel: 01924 629787

STREETLINK -To send an alert to the YMCA Outreach Team about the location of people sleeping rough call **0300 500 0914**, visit www.streetlink.org.uk or download the app.

SOMEWHERE TO GO

St John's Hall, 4-6 Boulevard, W-s-M, BS23 1NA
 Hot drinks, advice, information, clothes & showers.
Mon / Weds / Fri: 10:30am – 2.00pm for hot meals
(normally small fee charged).
Tues / Thurs: 8am – 12pm for breakfast.
 Tel: 01934 641880